



Special Olympics
Chicago



Special Children's
Charities

WEBSITE & DONOR PRIVACY POLICY

This privacy notice discloses the privacy practices for Special Children's Charities and SOChicago.org. The policy applies to all information received both online and offline on any platform, (including our website and mobile application) as well as any electronic, written or oral communications. To the extent that any donations are processed through third-party service provider, our donors' information will only be used for the purposes necessary to process the donation.

SPECIAL CHILDREN'S CHARITIES/SPECIAL OLYMPICS CHICAGO PRIVACY PLEDGE

At Special Children's Charities/Special Olympic Chicago (SCC/SOC) we are aware of the trust you place in us, and our responsibility to protect the privacy of the families we serve, as well as our many volunteers, sponsors, and donors.

By accessing this website, you agree to the terms set forth in this Privacy Policy. This Privacy Policy may be modified at any time. Any modifications to this Privacy Policy will be posted on this page. Accordingly, you should visit this page periodically to review our current privacy practices. By continuing to access or use the website after a modification, you agree to be bound by such modifications to this Privacy Policy.

HOW YOUR INFORMATION MAY BE USED

We use your personal information to provide you with personalized service; to send e-mail alerts to you; to answer your requests; to process your membership application; etc. You may choose to opt out at any time, which will cease all communications from us. We may also use your information to track visitor of our website. This lets us see which of our features are the most popular so we can better serve our users' needs. It also lets us provide aggregate data about our traffic (not identifying you personally, but showing how many visitors used which features, for example) to outside parties

We collect personal information of visitors who submit their information via our online forms (e.g., Volunteer Applications, Event Registrations) as part of our volunteer placement processes. We also collect your personal information when you generously choose to donate to Special Children's Charities/Special Olympic Chicago via our Donate page.

INFORMATION THIRD-PARTIES COLLECT ON OUR BEHALF

We use third-party service providers to perform certain services, including to manage our registrations, operate our online shop in order to make Special Children's Charities/Special Olympic Chicago merchandise available to you, and collect donations you generously make to Special Children's Charities/Special Olympic Chicago. The third-party service providers may collect your bank or credit card information if you submit a payment, but that information is not passed on to Special Children's Charities/Special Olympic Chicago. The third parties conform to information security industry standards for online sales.



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COMMUNICATIONS

Email: We maintain an internal email list of all persons who have requested information, enrolled in our programs, volunteered, or made an online payment or donation. We may use this list to send occasional updates and announcements about our program or emails of a marketing nature, such as annual giving campaigns. If you do not wish to receive email, you may opt out at any time. Email requests may be sent to scc@sochiago.org. Requests are processed within 10 business days. Please note that transactional emails may still be sent to you on an as-needed basis.

Postal Mail: Persons who submit their postal address with the goal of receiving further information, enrolling in our program, volunteering, or donating may periodically receive postal mail from us. If you do not wish to receive mail, please let us know by sending a request to scc@sochicago.org. Please include your exact name and address so we can be sure your name is removed from our postal mailing list.

Phone: Persons who supply us with their telephone numbers may receive telephone contact from us responding to a request for more information about our program, volunteering, or a transaction (e.g., coaching opportunities, program registration, payment of program fees, requests, documentation for financial assistance). We do not make unsolicited marketing calls.

HOW WE SHARE INFORMATION

With Other Companies and Organizations: The personally identifying information we maintain at Special Children's Charities/Special Olympic Chicago is for internal use only, and will not be sold, rented, or exchanged with any third party except when (1) you have consented to share the information; (2) we need to share information in order to provide a product or service requested by you; or (3) we need to share the information with others who work on our behalf to provide a requested product or service to you.

These third parties do not have the right to use the personally identifying information that we provide to them beyond what is necessary to assist us.

As Aggregate Data: We may aggregate data and share it with third parties, including other councils, sponsors, donors, and community representatives, after personally identifiable information has been removed.

As Required By Law: At times Special Children's Charities/Special Olympic Chicago may be required by law or litigation to disclose personally identifying information. If we are required to do so by law, or we believe, in good faith, that such a disclosure is necessary to comply with the law, defend our rights or property, or to respond to an emergency situation, we may disclose any information in our possession.

HOW WE PROTECT INFORMATION

Special Children's Charities/Special Olympic Chicago takes precautions to safeguard your personal information against loss, theft and misuse as well as unauthorized access, disclosure, alteration and destruction. We have physical, electronic and managerial procedures in place, as well as document retention policies that safeguard and secure the information we collect from you.



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COOKIES

We may use "cookies" to monitor how people use our website. A cookie is not software and therefore cannot alter your computer or computer files or software in any way. It is simply a piece of information that is stored on your computer's hard drive which records how you have used the Special Children's Charities/Special Olympic Chicago website. If you do not want us to use cookies in your browser, you can alter your browser settings to reject cookies, or to alert you when a website tries to put a cookie on your computer.

ACCESS TO YOUR INFORMATION

If you would like to know what personal information Special Children's Charities/Special Olympic Chicago has collected about you or your family, we will be happy to share this information with you.

This includes transaction information (e.g., dates on which you made payments, amounts and types of payments, financial assistance, background check reports), communications from our staff (e.g., program-related emails, newsletters), and contact information (e.g., name, address, phone number). You may email scc@sochicago.org a request to review this information, have the information deleted, or request that there be no further collection or use of your information or your child's information. Your request must contain your child's name, your name, your relationship to the child, your signature, and the date of your request.

ADDITIONAL PRIVACY PROTECTIONS FOR CHILDREN

While certain Special Children's Charities/Special Olympic Chicago services advertised on this website may be designed for children, the website itself is not designed for or targeted to children under the age of 13, and Special Children's Charities/Special Olympic Chicago will never knowingly collect the information of a child under the age of 13 through the website unless such information is submitted by that child's parent or guardian in connection with such Special Children's Charities/Special Olympic Chicago services. Any information submitted to Special Children's Charities/Special Olympic Chicago about a child under the age of 13 by anyone other than that child's parent or guardian will be deleted. Any information that Special Children's Charities/Special Olympic Chicago reasonably believes originated from a child under the age of 13 will be deleted.

IF YOU HAVE PRIVACY CONCERNS

If you feel that we are not following this stated Privacy Policy, you may contact us at the below address or phone number, or state and local chapters of the Better Business Bureau, state and local consumer protection office, or the Federal Trade Commission.

Please direct any comments or questions to our office at:
Special Children's Charities/Special Olympic Chicago
2 East 8th Street
Chicago, IL 60605

We can be reached by telephone at 312-527-3743 or by email at scc@sochicago.org

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